



ARENULA16
YOUR PENTHOUSE IN ROME

Digital key instructions

Our penthouse is equipped with a **Nuki smart lock system** you can use in **addition to the physical keys** provided to **get in and out of the apartment**

To begin, you have to **open this link** with your **smartphone**

Digital key link: <https://hovqr.to/d980c5f7>


You will then have to **enter your group secret code**

(only valid from the day of your check-in at 4pm till the day of your check-out at 11 am)

You can now operate the locks of both the **(1) building entrance door** (when closed¹) and the **(2) house door**. Please note that in order to use the digital key you must have **a mobile connection active on your smartphone**. See next page for detailed instructions

Keep the link on your browser / save it on your phone as you will need to **use this link every time** you want to use the smart lock system (each guest can use the link on his / her phone)

For **security reason**, please **don't share the link with anyone outside of the house guests!!** In the unfortunate event you **lose your phone** or it gets **stolen** during your stay, **please let us know and we will disable the link** and generate a new one

 See **next page** for detailed **instructions**

¹ Building door normally open and overlooked by the doorman (Paolo): Mon- Friday 7AM-1:30PM; 3:30PM-6PM | Sat 7AM-10:00AM | Sunday closed

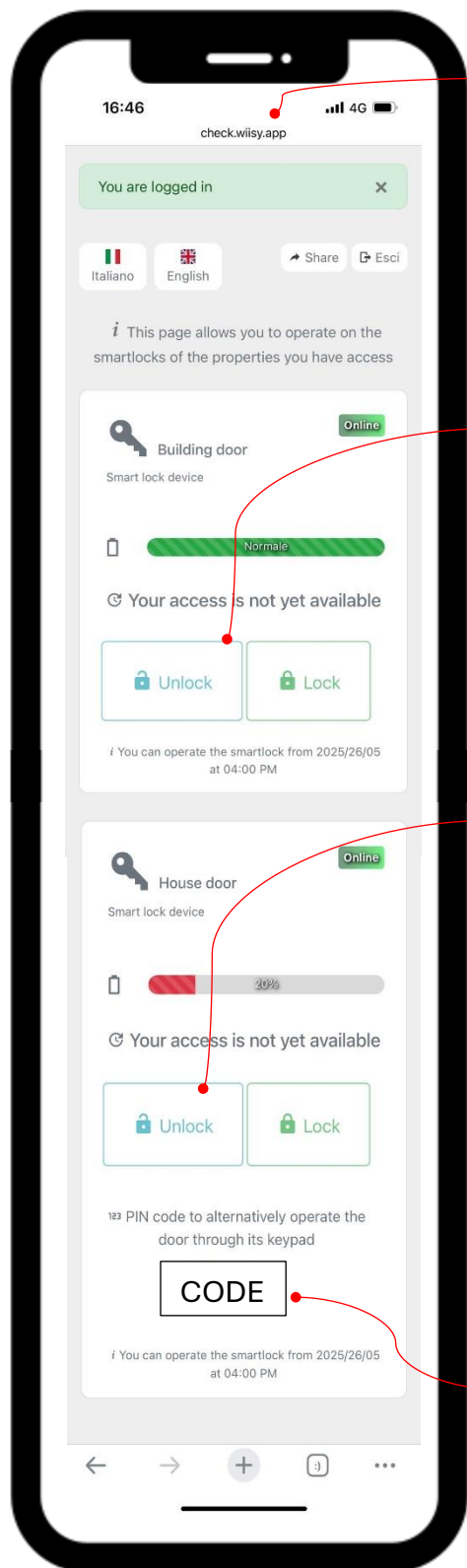


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General advice

Keep the link in your browser or save it on the home page of your phone, **you will need it every time you need to use the digital key**

Also, **always keep at hand the secret code**, the system regularly asks to insert it again for security reasons



(1) Open the Building door*

Your phone must be connected to the **mobile internet**

When standing in front of the door, click 1 time “**Unlock**”

After **3-5 seconds** you will hear a **buzz noise....** after the noise is over you can **push the door** and get in!



(2) Open the house door*

Your phone must be connected to the **mobile internet**

When standing in front of the door, click 1 time “**Unlock**”

After **5-10 seconds** you will hear the **noise of the lock turning....** after the noise is over you can **push the door** and get in!



When you **go out**, you can use the “**Lock**” button **to lock up the house door**

Alternatively, **you can open the house door using the keypad**

Digit this code in the keypad located at the **left of the door**

After **5-10 seconds** you will hear the **noise of the lock turning....** after the noise is over you can **push the door** and get in!



**) only to get in, you don't need to use it to get out*